



Client guidance Covid-19

Because of COVID-19 it is possible that the way your lessons are conducted will change when you resume them. Not only may your instructor do things differently but you may also be required to complete additional tasks.

You will receive a telephone call from your instructor to inform you that the driver training industry is allowed to continue driver training. It may have been some time since your last lesson, you may be asked to provide a 'driving licence check code' so that your instructor can re-evaluate your driving licence. This is a process that should be carried out regularly anyway. The 'check code' can be obtained at:

<https://www.gov.uk/view-driving-licence>

The code lasts for 21 days and can only be used once. For the instructor to look at the code they will need you to supply them the following information: ☒

- Your code ☒
- The last 8 characters of your driver number which can be found on your driving licence.

Your instructor will check the licence details before your next session of training takes place. You might also be asked to read a number plate at a distance of 20.5m with or without eyesight correction when you meet up again for the first time. Below is an overview of what might be different and what will be expected of you.

Before lessons start:

Before every lesson your instructor will ask you if: ☒

- You have any symptoms of coronavirus such as a cough or a high temperature – find out more here: www.nhs.uk
- You know, or have been in contact with, anyone that is showing symptoms ☒
- You, or anyone they have been in contact with, have travelled from a high risk region

It is important that you answer these questions honestly as you do not want to put the instructor, their family or any of their other clients at risk. This will also avoid the lesson being cancelled halfway through if the instructor decides you are not well enough, which may have financial implications to you.

Immediately before any tuition it is required that you wash your hands thoroughly for at least 20 seconds, in line with government guidance. Please do not bring any item which is not essential for the period of tuition, into the vehicle.

Specific rules regarding Covid: ☒

- The car will be sanitised before you get in, please check with the instructor before you get in the vehicle
- There will be no handshakes or physical contact ☒
- Windows will remain open at all times, aircon will not be used on recirculation
- Ideally wear long sleeves and trousers, please do not wear open-toed shoes ☒



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Personal Protective Equipment

The C-19 virus can be spread through contact points and air-borne droplets and so personal protective equipment is mandatory until further notice.

Gloves - these can be used providing they do not impede the safety and handling of the vehicle. The instructor may possibly supply disposable gloves, but you should supply your own.

Face coverings/masks - there is a little concern over wearing face coverings because it can hamper communication and, for those wearing eyesight correction, it can steam glasses up and impede vision. Plastic shields must not be worn due to injury that could be caused if an airbag was to detonate. For these reasons the Dept for Health have advised to look ahead when in conversation and not look at each other.

After the lesson:

Once the session is finished dispose of any gloves safely and wash your hands thoroughly for a minimum of 20 seconds. It may be advisable for you to change all of your clothes on return to home and wash them to help protect your household.

Further questions

If you have any further questions or concerns please contact your instructor.

Alternatively email info@acdriver.co.uk