





ACDriver Privacy Policy

Our contact details

Name: ACDriver

Phone Number:07375614377

E-mail: info@acdriver.co.uk

Website: www.acdriver.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example: name, date of birth, phone numbers, addresses and other such contact details)
- Driving licence details
- Physical, mental / medical conditions, and medications, which may affect driving and or licencing
- Driving and theory test results and booking information



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How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To check your entitlement to drive
- To enable us to book driving tuition events and tests for you

We also receive personal information indirectly, from the following sources in the following scenarios:

DVLA database when checking your entitlement to drive

We use the information that you have given us in order to comply with relevant regulations and to prevent unlawful driving.

We may share this information with any government organisation, but only when a lawful request is made.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You are able to remove your consent at any time. You can do this by contacting: info@acdriver.co.uk
- (b) We have a contractual obligation.
- (c) We have a legal obligation.
- (d) We have a vital interest.

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How we store your personal information

Your information is securely stored electronically.

We keep your data for the duration of your training plus one calendar month.

We will then dispose your information by secure deletion.



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Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@acdriver.co.uk or 07375 614377 if you wish to make a request.

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How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@acdriver.co.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk

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